

2024 Fact Sheet



### **2024 CONCEPT CHANGES**

We will introduce our guests to our new services in the 2024 season. Please follow us.

# GENERAL INFORMATION

Opening Year	2005
Season	Summer

5 Star

50.000 m<sup>2</sup>

**Ultimate All Inclusive** 

Kızılot - Manavgat - Antalya

www.crystalhotels.com.tr

Private, 250 m beach

+90 242 766 48 00 / + 90 242 766 45 76

info.admiral@crystalhotels.com.tr

The facility consists of a main building.

Category

**Total Area** 

**Post Adress** 

**Telephone & Fax** 

**Official Website** 

**Facility Structures** 

**Beach Properties** 

**Board** 

E-Mail

# ROOM TYPES

22 m2 / 2

48 m2 / 4+1

50 m2 / 2+1

48 m2 / 2

72

230

10

**Standard Room with French** 

**Balcony** 

**Duplex Family Room** 

**Junior Suite Room** 

**Honeymoon Suite Room** 

Room Type	Piece	Total m2 & Capacity	View	Features
Standard Room	567	35 m2 / 3+1	Land, Side Sea View	All rooms have ceramic floors, card lock system, central air conditioning, satellite TV and music broadcast, mini bar, safe, direct telephone, fire alarm and extinguishing system, wireless internet connection. The bathroom has a shower cabin, telephone and hair dryer.

Land, Side Sea View

Land, Side Sea View

Land, Side Sea View

Sea View

All rooms have ceramic floors, card lock system, central air conditioning,

satellite TV and music broadcast, mini bar, safe, direct telephone, fire alarm

and extinguishing system, wireless internet connection. The bathroom has a

shower cabin, telephone and hair dryer.

2 bedrooms, 1 bathroom and all the features of standard rooms are available All rooms have card lock system, central air conditioning, satellite TV and

music broadcast, mini bar, safe, direct telephone, fire alarm and extinguishing system, wireless internet connection. The bathroom has a shower cabin, telephone and hair dryer.

1 bedroom, 1 living room, 1 bathroom and all the features of standard rooms are available. All rooms have card lock system, central air conditioning,

satellite TV and music broadcast, mini bar, safe, direct telephone, fire alarm and extinguishing system, wireless internet connection. The bathroom has a shower cabin, telephone and hair dryer.

1 bathroom, a jacuzzi tub, 1 bedroom with a special and different decoration, and all the features of standard rooms are available. All rooms have card lock

system, central air conditioning, satellite TV and music broadcast, mini bar,

safe, direct telephone, fire alarm and extinguishing system, wireless internet connection. The bathroom has a shower cabin, telephone and hair dryer.

Child bathtub (on demand)

Child potty (on demand)

Baby bed (on demand)

Daily mini bar replenishment (once per day - from 08:00 to 16:00)

RO	OOM STANDARDS & ROOM SERVICES	
Electronic Door Lock System	Daily room cleaning (from 08:00 to 16:00 every day)	
Fire Alarm	Daily linen and towel change	

**Electronic Safe** 

Cartoon Channels

Mini Bar

LCD TV

Balcony

Hair Dryer

**Balcony Hanger** 

National and International HD Broadcasts

Music Broadcast (From TV Channels)

Direct Dial Telephone in Bathroom and Room

Bath Amenities Set & Bath Towels & Slippers

WC, Shower Cabin, Bathroom

Central Air Conditioning System

Large Single or Double Bed

Make-up Table and Mirror

Free Wi-Fi Connection

### **CONCEPT TABLE ACCORDING TO ROOM TYPES**

Room Type	Room Service	Split / Central AC	Use of A'la Carte	2 TVs	Turn Down	Bathrobe	Slippers	Tea-Coffee Set
Standard Room	€	Central	Once *	-	N/A	-	V	-
Standard Room with French Balcony	€	Central	Once *	-	N/A	-	V	-
Duplex Family Room	€	Central	Once *	٧	N/A	-	٧	-
Junior Suite	€	Central	Once *	٧	N/A	-	٧	-
Honeymoon Suite	€	Central	Once *	-	٧	٧	٧	٧

 $\sqrt{\ }$  = Free of Charge Services

NA = Non-available Services

<sup>€ =</sup> Services with Extra Charge

<sup>\*</sup> A'la Carte dinner can be used once, for a minimum stay of 4 nights or more.



## RESTAURANTS

RESTAURANT	OPERATION HOURS	CONCEPT	Reservation
Main Restaurant	07:00 - 11:00 12:30 - 14:30 18:30 - 21:30	Breakfast Lunch Dinner	-
Ranchero Restaurant	21:30 - 07:00	Food service from Late Dinner to Breakfast	-
Italian Alacarte	19:00 – 22:00	Italian Cuisine	٧
Turkish Alacarte	19:00 – 22:00	Turkish Cuisine	٧

Mexican Cuisine

Seafood

**Quick Snack Food Service** 

Fast Foods Enriched with Local Dishes

Handmade Gözleme Service of various types, Quick Snack Food Service

Antalya Style Meatballs & Piyaz / Burger House

Mexican Alacarte

Fish Alacarte

Caretta Beach Snack

**Aspendos Snack Restaurant** 

Gözleme House

**Aspendos Snack Restaurant** 

19:00 - 22:00

19:00 - 22:00

11:00 - 18:00

11:00 - 17:00

11:00 - 18:00

11:00 - 16:00

### **BARS & PATISSERIE**

CONCEPT

Domestic and Foreign Alcoholic and Non-Alcoholic Beverages

Pastries, Gourmet Hot Beverages

Baked Presentations, Pastries and Ice Cream, Gourmet Hot Beverages

Waffle / Ice Cream

OPERATION HOURS

19:30 - 08:00

11.00 - 23.00

10.00 - 23.00

11.00 - 18.00

**OLITIFT** 

**Passion Bar** 

**Lobby Patisserie** 

Alaçatı Patisserie

Ice Cream & Waffle Corner

OUTLET	OPERATION HOURS	CONCEPT
Lobby Bar	08:00 - 23:59	Domestic and Foreign Alcoholic and Non-Alcoholic Beverages
Veranda Bar	10:00 - 23:59	Domestic and Foreign Alcoholic and Non-Alcoholic Beverages
Snack Bar Aspendos	10:00 – 18:00	Domestic and Foreign Alcoholic and Non-Alcoholic Beverages
Pool Bar	10:00 - 23:59	Domestic Alcoholic and Non-Alcoholic Beverages
Detox Bar	10:00 – 18:00	Fresh Vegetable and Fruit Juices
Beach Bar	08:00 – 22:00	Beer, Wine and Soft & Hot Beverages
Disco Bar	23:00 – 02:00	Domestic Alcoholic and Non-Alcoholic Beverages

#### **ULTIMATE ALL INCLUSIVE FOOD & BEVERAGE SERVICES**

OLITIVIATE ALL INCLUSIVE FUOD & DEVERAGE SERVICES	
Traditional Palace Sherbet and Cezerye with Carrots during Welcome	٧
Table service in some units	V
Mini bar (replenished once a day)	V

Beverage service included in the concept at lunch and dinner

Fresh production daily bakery products servings in patisseries

Various handmade food servings at Snack Restaurants

International Regional Coffees

Diet Foods in the Main Restaurant

Vegetarian Food in the main restaurant

Regional Themed Foods in the main restaurant

24-hour beverage service

Kids Buffet

Ice cream service

Some Alacartes

Grill types, pizza, pita, hamburger and similar snack foods, served in Snack restaurants all day long

Breakfast, lunch and dinner services in open buffet concept in the main restaurant

## **ULTIMATE ALL INCLUSIVE FOOD & BEVERAGE SERVICES**

A'la Minute food production in some units	V
Fresh cut fruit and delicatessen presentations at the buffet	V
Fresh daily bakery products	V
Beverage menus in all bars	V

All bottled alcoholic products, all special local and foreign wines and champagnes, Premium alcoholic drinks (10 and 12 years

All wine, champagne and special food orders are served with an extra charge in Alacarte Restaurants. (Excluding Table Wine)

Extra Charge

For stays of 4 nights or more, 1 time use of Alacarte Restaurant

Freshly Squeezed Vegetables, Fruit Juices and Energy drinks

and above VSOP, XO Cognacs)

24-hour room service

Thematic buffet presentations, including once a week Turkish cuisine

Special Day Celebrations (Wedding Anniversary and Birthday Cake)

All Alacarte Restaurants for stays of 3 nights or less

Organizations such as special meals etc., at determined special locations in the facility



## **BEACH STRUCTURE**

Beach	Sand and fine gravel
Blue Flag Certificate	√
Number of Wooden Pier	1
WC, Showers on the beach, Changing cabins	√
Pavilion	<del>-</del>

**POOLS** 

\*All pools are closed between 20:00 - 08:00 for cleaning works and guest safety. There is no heating in the indoor pool between April 1st and October 31st.

\*Free of charge: Pool bar services - Snack Restaurant services - Fixed shades at the pool, sun loungers, beach towels - Lifeguard service

 $\sqrt{}$ 

1360 m<sup>2</sup>

1050 m<sup>2</sup>

100 m<sup>2</sup>

192 m<sup>2</sup> (10 Slides)

650 m<sup>2</sup> (11 Slides)

100 m<sup>2</sup>

30 m<sup>2</sup>

Lifeguard Service

**Activity Pool** 

Teen Aquapark Pool

Adult Aquapark Pool

Kids Aquapark Pool

Indoor Pool (Adult)

Indoor Pool (Child)

Main Pool

Non-Smoking Zones on the Beach

# **CRISPY MINI CLUB (10:00 – 23:00)**

Mini club (04-12 years old)	√			
Teen club (13-16 years old)				
Mini disco	√			
Mini cinema	√			
Playground (open air)	√			
Mini pool and activity equipment	<b>√</b>			
Developmental games and activities	V			
Shows for children	V			
Stroller service	Extra Charge			
SPA WELLNESS				
Indoor Swimming Pool	√			
Relax Zone	√			
Sauna	$\checkmark$			

Turkish Bath

Steam Room

Jacuzzi

Massage

Pouch / Foam

Spa and Beauty Center

Extra Charge

Extra Charge

Extra Charge

## **ENTERTAINMENT ACTIVITIES**

Daily activities	V		
Evening shows	V		
Live music (on certain days of the week)	V		
Disco	V		
Bowling	Extra Charge		
Game machines	Extra Charge		
Foosball	Extra Charge		
SPORT ACTIVITIES			

1

√ (07:00 – 21:00)

Extra Charge

Tennis court

Basketball court

Beach volleyball

Water ball / Aquaerobic

Tennis court lighting and tennis equipment

Fitness center

Table tennis

Darts

Mini golf

Outdoor Fitness

GENERAL SERVICES	
Wake up service	V
Message services	V

 $\sqrt{}$ 

Extra Charge

Extra Charge

Extra Charge

Extra Charge

Extra Charge

Extra Charge

Parking service (OPEN)

Baggage carrying personnel

Telephone, fax, photocopy

Health personnel service

Car rental, Bicycle rental, Stroller rental

Transfer services

Laundry (dry cleaning, washing, ironing and tailor service)

Shopping Center (Shops) - Leather Shop / Market / Boutique / Photographer / Textile / Hairdresser

#### **SPECIAL DAYS & ORGANIZATIONS**

Special service for honeymooners; Express Check-in, sparkling wine, Fruit basket, Room decoration in accordance with the theme, Special A la Carte Reservation for an evening you prefer (special table decoration) and breakfast in the room for a day you choose, Upgrade to a higher category room according to the availability of the hotel, In-room Special setups, symbolic honeymoon cake, Flowers and special design gifts

\*\* For the package to be valid, the date of marriage must not be older than 6 months (based on check-in date). It is obligatory to present a marriage certificate at the entrance.

For guests who have a birthday / wedding anniversary, celebration card, wine, fruit plate, decorated table in the restaurant are free of charge; cake presentation on birthdays requires extra charge.

#### **ENVIRONMENTAL APPLICATIONS**

MEASURES WE IMPLEMENT AGAINST GLOBAL WARMING IN OUR HOTELS

**Natural Gas Usage** 

Waste separation

Use of recycled materials

Use of energy saving system in rooms

Use of electricity-saving lighting and sensors

Use of sensors and aerators for water saving

Solar Energy Use

#### **IMPORTANT INFORMATION**

Quality Management Systems: ISO 9001 Quality Management System

anagement System ISO 10002 Customer Satisfaction Management System

ISO 14001 Environmental Management System ISO 45001 Occupational Health and Safety Management System

ISO 50001 Energy Management System ISO 22000 Food Safety Management System

Officially certified first-class quality products and brands are used in all Food and Service presentations.

Guests with a food allergy are required to inform the Guest Relations upon their check-in. Otherwise, the Hotel Management is not responsible for any problems that may arise.

According to the laws of the Republic of Turkey dated 19.05.2008, smoking is prohibited in indoor areas of general use.

Pets are not accepted in our facility.

Check-in time is 14:00 and departure time is 12:00. Even if the room is delivered on time by the guest, use of the facility services after 12:00 is subject to an extra fee.

Dress codes may apply in some restaurants and bars on the property. (Dinner buffet and A la Carte Restaurants)

The operating hours of the air conditioning are automatically adjusted by the automation system in accordance with the outside weather conditions in order to provide maximum comfort.

Tobacco products and alcoholic beverages are not served / sold to guests under the age of 18.

Alcoholic beverages are not served in bottles.

Alcoholic beverages are not served at breakfast.

Our guests with health risks are not served alcohol.

Preparatory work carried out during the season opening and closing may be delayed due to adverse weather conditions.

The beach opening date is determined by the hotel management in accordance with the weather conditions.

The hotel management reserves the right to make changes unilaterally in all services and hours in the fact sheet due to unexpected reasons such as Pandemic, weather conditions etc.

The days on which restaurants and bars will be closed can be changed by the hotel management, depending on weather conditions and reservation requests.

It is not appropriate for hygiene and safety to take food, beverages and equipment from food and beverage units to outside areas.

Bath amenities are given daily according to the number of people.

The information letter containing the general rules of the facility is declared to all guests during check-in, by their signature.

Regarding sunbeds that are occupied for a long time without being used, hotel officials may take the items from the sunbeds and bring them to be empty.

Fishing and hunting are prohibited within the swimming limits.

Motorized watercraft cannot be used within the swimming limits.

All consumables, amenities, towels, mini bar contents, cosmetic products presented in the rooms are served as part of the all-inclusive package for daily use within the facility. It is not appropriate to take these materials out of the facility.

take these materials out of the facility.
Water sports service is not a property of the hotel. The hotel does not have the right to impose sanctions on issues such as providing / not providing service, service hours / conditions and equipment,

in regards to water sports.

The right of the hotel management to make unilatoral changes regarding the services and information in this guide is reserved.

The right of the hotel management to make unilateral changes regarding the services and information in this guide is reserved.

Our current concept is always published on our crystalhotels.com.tr website. Tour Operators and Agencies accept that these currently published concepts are valid within the scope of contracts and that they will update this information simultaneously in their sales and marketing channels.

Crystal Hotels does not accept responsibility for the outdated content on the websites of Agencies and Tour Operators.

## **CURRENT IMAGE, VIDEO, LOGO, FACT SHEET**

You can access all our current fact sheets, images, logos and videos of Crystal Hotels on

www.crystalhotels.com.tr and http://b2b.kilithg.com

websites.

